



# Total Travel Protection

## Supporting Accident & Health markets through cost-effective 24/7 response to critical incidents worldwide

Security Exchange (SE) is a global crisis management specialist and a member of The Chelsea Group of companies. We support the corporate, private, affinity and insurance markets through effective contingency planning, the provision of security information, crisis management and 24/7 response.

### Key Features

- Dedicated 24/7/365 multi-lingual medical and security hotline
- Unlimited access to In Touch information portal with destination reports and incident alerts
- Pre-travel assistance with visas, vaccinations
- In-house medical staff for clinically-led decisions
- Global network of medical experts and healthcare facilities
- Medical and security evacuation resources worldwide
- Real time claims management systems for optimum cost control
- Call recording and audit trail for management information
- Security training, contingency planning and post-event trauma counselling

### Contact Us



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## For Travellers

- One number access
- Online travel risk information
- 24/7 advice and guidance
- All critical incidents handled: security, medical, natural disasters
- Consistency in case management
- Fully vetted medical facilities
- Multi-lingual case managers
- App-based functionality (optional)



## For Insurers

- Fully vetted and approved medical services provider network
- Claims management tracking enabling effective setting of reserves and auditing of claims
- Optimum cost-effect response
- One service provider contract
- Regional market representation



SECURITY EXCHANGE

A Chelsea Group company, Security Exchange is dedicated to the provision of specialist consultancy on a worldwide basis, supporting corporate, private client, affinity and insurance markets through effective contingency planning, the provision of security information, crisis management and 24/7 response.

**EURO-CENTER**  
Local Assistance - Worldwide



Euro-Center is one of the world's leading medical assistance and claims handling companies, annually processing over 150,000 cases around the globe. Euro-Center boasts four 24/7 medical assistance centres and eleven regional offices worldwide.